



## 2019 – 2020 Agent Information, Terms & Conditions, and Contacts.

Company Name: SOF Pty Ltd, Trading as Spirit of Freedom  
ABN: 85 071 457067  
Web Site: [www.spiritoffreedom.com.au](http://www.spiritoffreedom.com.au)  
Period of Operation: Year round  
Vessel: MV Spirit of Freedom  
Maximum Passenger: 26  
Minimum Passenger: 6  
Memberships: TTNQ, ATEC, AMPTOA, CHARROA, PADI  
Accreditations: Advanced Ecotourism, Climate Action Business,  
'Swim with Dwarf Minke Whales' permitted operator.

### **Tour & Days of Operation: 3 Day Cod Hole**

Departs Cairns, every Monday at 12:00 noon  
Returns Cairns, every Thursday at 11:30 am  
Departs Cairns, every Thursday at 08:30 am  
Returns Cairns, every Monday at 07:30am  
Departs Cairns, every Monday at 12:00 noon  
Returns Cairns, every Monday at 07:30am

### **4 Day Coral Sea**

### **7 Day Cod Hole & Coral Sea**

Monday tours depart Ex: Trinity Wharf, Cairns.  
Thursday tours depart Ex: Hinterland Aviation, General Aviation Airport.  
Note: Courtesy Pick-Up Cairns City region only.

### **Special Itineraries:**

Departures 2019

### **7 Night Far Northern Expeditions**

21-28 OCT/ 28 OCT-04 NOV / 25 NOV- 02 DEC/ 02-09 DEC  
Note – our standard tours are not available on these dates

**Annual Refit Date:** 06 MAY - 02 JUN 2019

**Image/ agent site:** [http://www.spiritoffreedom.com.au/contact/agent\\_login.html](http://www.spiritoffreedom.com.au/contact/agent_login.html)  
username: spirit password: agents

**Facebook:** <https://www.facebook.com/SpiritOfFreedomAustralia>

**Twitter:** <http://twitter.com/#!/SOF Cairns>

**YouTube:** <https://www.youtube.com/watch?v=SIQzVziEaI8>

**Instagram:** <https://www.instagram.com/spiritoffreedomcairns>

### **Electronic Banking Details**

SOF Pty Ltd, Trading as Spirit of Freedom  
Commonwealth Bank of Australia, Cairns Branch, Lake St, QLD 4870  
BSB: 064804 Account #: 12921290 Swift: CTBAAU2S

### **Contact Information:**

#### **Head Office/ Administration**

315 – 317 Spence Street  
PO Box 1276 Cairns QLD 4870  
Phone + 61 (0)7 4047 9191  
Fax + 61 (0)7 4047 9110

#### **Sales Manager:** Trina Baker

Email [trina@spiritoffreedom.com.au](mailto:trina@spiritoffreedom.com.au)  
M: + 61 (0)418 772701

#### **Sales Executive:** Tania Rivet Mintchev

Email [sales@spiritoffreedom.com.au](mailto:sales@spiritoffreedom.com.au)  
M: + 61 (0)452 522 760

### **Reservations**

Manager: Andrew Young  
Email [info@spiritoffreedom.com.au](mailto:info@spiritoffreedom.com.au)  
Phone + 61 (0)7 4047 9150

### **Accounts**

Manager: Neale Jones  
Email [neale@spiritoffreedom.com.au](mailto:neale@spiritoffreedom.com.au)  
Phone + 61 (0)7 4047 9191

## **Spirit of Freedom**

PO Box 1276 Cairns QLD Australia 4870  
Email: [info@spiritoffreedom.com.au](mailto:info@spiritoffreedom.com.au) Web: [www.spiritoffreedom.com.au](http://www.spiritoffreedom.com.au)



## 2018 – 2019 Agent Information & Terms & Conditions

### **Cancellation Policy for FIT Reservations**

A cancellation fee of 20% of the nett amount applies with 60 days or less notice

A cancellation fee of 100% of the nett amount applies with 21 days or less notice

Any amendments to dates of travel within the cancellation period will be considered cancellations, and subject to the above cancellation fees.

### **FIT Trading Terms**

Full prepayment is required to be received 30 days prior to departure unless prior credit facilities have been established with Spirit of Freedom. Credit applications are available on request.

### **Spirit of Freedom Terms**

Spirit of Freedom will endeavour to adhere to the scheduled itinerary, but will not accept financial responsibility for cancellation or adjustment of advertised itinerary due to weather conditions or medical emergency. Trip itineraries are subject to change at the sole discretion of the Master of the Vessel. Spirit of Freedom does not accept responsibility for lost, stolen or damaged property. Trip fees will not be refunded should passengers be unable to board in time for the scheduled departure or be unable to complete all available dives.

### **Diver Information Forms** [http://www.spiritoffreedom.com.au/form/diver\\_information\\_request.html](http://www.spiritoffreedom.com.au/form/diver_information_request.html)

All passengers are required complete our on-line Diver Information form which requires them to agree to our passenger terms and conditions, advise details of their diving experience, and complete our medical statement. A link to this on-line form is included with your booking confirmation, and we require each diver to complete at least 30 days prior to departure.

### **Scuba Diving**

Scuba diving on board Spirit of Freedom is only available for Certified Divers. We do not offer Learn to Dive courses, "resort dives" or any form of scuba diving activities for anyone who is not a Certified Diver. We require divers to present a valid Certification Card and be equipped with a safety sausage, whistle and alternate air source (included in our Hire Equipment package). Some divers may be required to produce a current dive medical clearance from their doctor or specialist, to be able to participate in scuba diving. Our tours are subject to the risks and perils of scuba diving in changeable conditions in an open water environment. We reserve the right, for your client's safety and/ or the safety of our crew or other scuba divers, to prevent your client's participation in scuba diving if your client is deemed unskilled, or physically or medically unfit to do so, at our sole discretion. No compensation is offered if your client is unable to complete all offered dives. We strongly recommend a wait of 24 hours after your client's last dive, before taking a flight.

### **Diver Experience Recommendations**

**3 Day Cod Hole & Ribbon Reef tour:** Open Water certification with a minimum of 10 ocean dives, including 5 dives in the last 12 months.

**4 Day Coral Sea and 7 Day Cod Hole & Coral Sea tour:** Advanced Diver Certification with minimum of 20 ocean dives including 5 dives within the last 12 months

### **Child Policy**

A minimum age of 10 and full fare applies. All children must be accompanied by a parent at all times, including when diving or snorkelling. We cannot guarantee that a crew member will be available to dive with a Junior open water diver (limited to 12m depth) on all dives.

Spirit of Freedom does not supply child sized scuba equipment or wetsuits. Diving in ill-fitting equipment is not allowed.

### **Non-English Speaking Divers**

The main language spoken on Spirit of Freedom is English, with Japanese guides available on request. Spirit of Freedom requires non-English speaking passengers to travel with an interpreter. The interpreter must have a good understanding of English and scuba diving, and be able to accurately translate the safety and dive briefings. Standard tour rates apply for accompanying interpreters.

### **Cabin Share Advice**

Same gender cabin share is not guaranteed in twin and quad share cabins.

Ocean View cabins contain Double beds only and rates are based on double occupancy.

The Stateroom contains a Queen bed only and rates are based on double occupancy.

## **Spirit of Freedom**

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## 2018 – 2019 Agent Information & Terms & Conditions

### **Medical and Travel Insurance**

We strongly advise all passengers participating in our tours to hold a comprehensive Travel Insurance policy that includes Trip Cancellation insurance, and Evacuation & Medical cover for Scuba Diving. For Far Northern Itineraries insurance for emergency evacuation is mandatory. In a Medical Emergency any evacuation, vessel relocation or medical expenses will be the financial responsibility of that diver. Divers Alert Network [www.diversalertnetwork.org](http://www.diversalertnetwork.org) & Dive Assure [www.diveassure.com](http://www.diveassure.com) offer comprehensive insurance packages specifically for Scuba Divers.

### **Mandatory On-Board Fees**

**To 30 JUN 2019: A \$20 per person** fee is payable on board for all Spirit of Freedom tours. This fee includes a \$19.50 Environmental Management Charge (EMC) to enter the Great Barrier Reef Marine Park.

### **From 01 JUL 2019:**

**3 & 4 Day tours: A \$50 per person** Marine Park Levy, Lizard Island Portage, & Port fee applies.

**7 Day Tours: A \$25 per person** Marine Park Levy & Port fee applies.

Levies include the Environmental Management Charge at \$19.50pp (entry to the Great Barrier Reef Marine Park), Lizard Island portage fee at \$25pp (3 & 4 Day tours), the Port Fee at \$3.47pp, and admin fees.

At the time of sending no Fuel Levies apply, however Spirit of Freedom reserve the right to implement a levy without notice.

### **Luggage Restrictions**

For all itineraries that include flights, the total luggage weight is limited to a maximum of **20 kilograms (45 lb) per person**. Secure storage is available at the Spirit of Freedom office.

### **GROUPS Policy**

One FOC quad share berth for a tour leader or escort under the following schedule:

FEB thru MAY: 1 Complimentary berth for every 8 full fare passengers (ie. 8 + 1).

JUN thru JAN: 1 Complimentary berth for every 10 full fare passengers (ie. 10 + 1).

### **Group Payment Terms**

These terms apply to groups of 8 to 18 pax. Charter terms apply to groups of 19 plus.

A deposit of 10% of the nett amount required to secure a group reservation

A payment of 20% of the nett amount is due 6 months prior to departure

Balance of Payment is required 60 days prior to departure

### **Group Cancellations**

Cancellations with 6 months or more notice will forfeit 25% of their booking deposit.

A cancellation fee of 30% of the nett amount applies with less than 6 months notice

A cancellation fee of 100% of the nett amount applies with less than 60

### **Whole Boat Charters**

Spirit of Freedom is available for exclusive whole boat charter for up to 26 guests. Charter quotes are available on application.

### **Payment Terms**

A deposit of 10% of the nett amount is required to secure the whole boat charter

A further 20% of the nett amount is due 9 months prior to departure

Full payment is due 60 days prior to departure

### **Cancellations**

Cancellations made with 9 months or more notice will incur an AU\$500 administrative fee

Cancellations made with less than 9 months will incur a fee of 30% of the nett charter fee.

Cancellations made with less than 60 days will be charged 100% of the nett charter fee

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